Hawthorn Primary School Parent / Carer Code of Conduct

Hawthorn is proud to be a caring school which aims to create a safe, supportive, and stimulating learning environment in which every individual has the opportunity to be fulfilled and achieve the very best outcomes.

Code of Conduct

At Hawthorn Primary School we value our strong relationship with parents and carers. Together this helps us achieve the very best for the children in a mutually supportive partnership between parents, staff, and the school community.

As a partnership, our parents understand the importance of a good working relationship to equip their children with the necessary skills for adulthood. For these reasons we continually welcome and encourage parents or carers to participate fully in the life of our school.

To truly create the best outcomes for children requires the relationship between home and school to be based on the principles of care, integrity, trust, and mutual respect. The maintenance of this relationship is important to ensure that all within the school community are safe (please read our Safeguarding Policy) and not open to undue distress and anxiety.

In order that all can continue to flourish, progress, and achieve in an atmosphere of mutual respect.

Parents, carers, and visitors are reminded to:

- Respect the caring ethos of the school
- Understand that parents and teachers need to work together for the benefit of the pupils
- Demonstrate in their own behaviour that all members of the school community should be treated with respect
- Seek to clarify a child's version of events with the school's views to bring out a peaceful solution to any issue
- Correct their own child's behaviour, especially where it could lead to conflict
- Approach school staff to help resolve issues of concern
- Avoid using staff as threats to admonish children's behaviour

To support a peaceful and safe environment Hawthorn School does not tolerate:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, office, or other area of school grounds.
- Loud or offensive language, swearing, cursing, or displaying temper
- Threatening to do actual bodily harm to a member of school staff, governor, visitor, parent/carer, or pupil
- Damaging or destroying school property
- Sending abusive or threatening emails/voicemail/phone messages/social media posts or other communication
- Defamatory, offensive, or derogatory comments regarding the school or any of the pupil/parents/staff at the school
- The use of physical aggression towards another adult or child. This includes physically punishing your own child on school premises
- Chastising someone else's child
- Smoking, vaping, using e-cigarettes, or consuming alcohol or drugs on school property
- Bringing dogs (other than assistance dogs) or other animals on to school premises

Should **any** of the above occur on school premises the school may feel it necessary to take action by contacting the appropriate authorities and/or sadly, consider banning the offending adult from entering the school premises.

Note: Could parents please ensure they make all persons responsible for collecting their children aware of this policy.

Inappropriate use of Social Network Site

Social media websites are, most unfortunately, being used to fuel campaigns and complaints against schools, school staff, other parents/carers and even pupils.

The Department for Education/Government and Governors of Hawthorn School considers the use of social media websites being used in this way as unacceptable. Any concerns you may have about the school, or your child/children must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, where they will be dealt with fairly, appropriately, and effectively for all concerned.

Libellous or Defamatory posts – In the event that any pupil or parent/carer of a child/children at Hawthorn school is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site, and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately.

Cyber Bullying – we take very seriously the use of cyber bullying by one child or a parent to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The school will also consider its **legal options** to deal with any such misuse on social networking and other sites.

Thank you for abiding by this policy in our school which will ensure that together we create a positive and safe environment not only for the children but also all who work and visit our school.

Approved by the Governing Board at Hawthorn Primary School

Birmingham City Council

Healthy Schools